

KEY FACT STATEMENT & PRODUCT BROCHURE

(w.e.f. 01-07-2026)



Product Name	MCB Term Deposits & Call Deposits
Description	A term deposit with MCB Bank is the right way to save. It comes with attractive interest rates to help grow your deposit, along with a host of other benefits.
Currency	LKR
Salient Features	Minimum Deposit : 100,000/- (for Term Deposits) Available Terms : 01 Year, 2 Years, 3 Years, 4 Years Call Deposits (7 days) can be opened with a Minimum Deposit of LKR 1,000,000/-
<u>Interest Rate (p.a.)</u>	For latest interest rates, please visit www.mcb.com.lk
Interest Payment Frequently	Monthly and At Maturity options available for each term
Benefits/ Value Added Services	Savings / Current Account can be opened/ linked to credit the interest and to perform other financial transactions Option to obtain a Safe Deposit Locker against the Term Deposit
<u>Fees and Charges</u>	For the latest charges and fees related to the product and other value added services, please visit www.mcb.com.lk (Schedule of Bank Charges)
Eligibility	Personal - Sri Lankan Residents above 18 years of age (individual/ joint) Institutional - Organizations that are dully registered under the respective statutory laws
Documents Required	Dully completed Account Mandate and related forms
For Personal Clients	Valid NIC/ Driving License/ Passport with NIC number (Foregin nationals who are entitled to open/ operate accounts shall produce valid visa) Address Proof (if differ from the address mentioned in NIC)
For Institutional Clients	Business Registration and related documentation/ forms Identity documents of Directors/ Partners Any other document that bank may require to establish the identity of the individual or institution
Procedure to Open the Account	Please visit the nearest MCB Bank Branch and hand-over the completed set of documents to open the account and obtain the other value added services
Other Operational Information/ Terms & Conditions	Pre-mature upliftments of Term Deposits are subject to a penalty (Savings Interest Rate or 4% less than the agreed rate), this may vary time to time please refer to Schedule of Bank Charges on bank website). No interests will be paid for pre-mature upliftments of Call Deposits. The Bank has the right to hold/ close any account that is not maintained at satisfactory level or not meeting statutory requirements Term/ Call Deposit Accounts remain with no customer transaction/ contacts for 10 years (after maturity) will be considered abandoned and dealt in accordance with the regulatory guidelines. Deposits are secured in line with the limits set by the Deposit Insurance Scheme of The Central Bank of Sri Lanka. (current limit up to LKR 1.1Mn) Any mistaken/ un-authorized transactions should be informed to the branch in writing for reconciliation/ charge-backs of mistaken/ un-authorized transactions. Terms & Conditions may change time to time as per the bank's internal policies/ procesures and regulatory guidelines and same will be notified in advance via bank website/ branch display or any other appropriate medium.
<u>Channels to Obtain Updated Information</u>	Call/ visit any MCB Bank branch Visit: www.mcb.com.lk Hotline: 0115222200 Email: info@mcb.com.lk
<u>Compliant Handling Procedure</u>	Complaints can be routed through any MCB Bank Branch (dedicated complaint box available) Dedicated direct contact point: Department Head - Compliance, MCB Bank Ltd, 08, Leyden Bastian Road, Colombo 01. Tel : 0115222230 (from 9am - 5pm on working days) Email : complaints@mcb.com.lk In case if the resolution is not up to your satisfactory level/ not resolved within 4 weeks, you may escalate the complaint to; The Financial Ombudsman, No. 1, Bethesda Place, Milagiriya, Colombo 05 Tel: 0112595624 Email : fosril@sltnet.lk Web: www.financialombudsman.lk <u>Complaints can also be lodged to The Financial Consumer Relations Department (FCRD) of Central Bank Sri Lanka as per the specified format available in their Website: https://www.cbsl.gov.lk/en/fcrd</u>

MCB Bank Limited is a Licensed Commercial Bank operating under the supervision of The Central Bank of Sri Lanka.
Credit Rating : "AA (Ika)" | Outlook Stable (Fitch Ratings)